SOPHIA CHUNG

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PROFESSIONAL EXPERIENCE

Learning and Experiential Designer, Talent Development | Jane Street (New York, NY)

March 2022 - Oct 2024

- Collaborated with subject matter experts to develop scalable, multi-modal project management and communications curriculum, benefiting over 2,000 employees globally
- · Developed case studies and interactive, scenario-based workshops, improving understanding of finance and business topics
- · Adapted participatory research techniques to improve evaluation methods, collaborating with participants to redesign curriculum
- · Synthesized qualitative and quantitative data, establishing team-wide standards for internal evaluation

Volunteer Team Lead, Mentorship | Work On Climate (remote)

Aug 2023 - present

- Led 5 volunteers in adapting the Expert Office Hours program to support the development of communities of practice
- Designed, researched, implemented, and evaluated peer-to-peer mentorship pilot
- Engaged experts and volunteers in Work On Climate's Slack community with over 25,000 members

Expert Consultant, Instructional Design | McKinsey & Co. (New York, NY)

Oct 2020 - March 2022

- Led development of role-based learning journeys to upskill over 10,000 employees in climate science at a major Australian bank
- Created digital learning experiences (10+ courses) across fields, including digital transformations and climate foundations
- · Advanced decarbonization knowledge base through subject matter expert interviews, stakeholder reviews, and outside research
- Evaluated sustainment strategies for long-term behavior change

Blended Learning Design Associate | Obama Foundation (New York, NY)

May 2018 - Oct. 2020

- · Executed research plan on civics and community leadership to create learning framework and shape program design
- Implemented and evaluated ~85 hours of research-based liberatory design and civic engagement curriculum for young leaders
- Collaborated with 32 community organizations across 5 cities to map local resources and support community leaders
- · Managed the annual partnerships and training budget, executing 100% of contracts on time
- · Project-managed and led cross-functional and cross-departmental teams, based remotely in Chicago, D.C., and NY
- · Supervised content development team, training lead facilitators and managing SME content development process

Fablab/Makerspace Researcher and Consultant | various locations across India

June 2017 - May 2018

- · Utilized participatory action research methods to understand local attitudes towards fabrication spaces
- Designed a monitoring and evaluation framework to assess a new experiential and constructivist program for students from traditionally underserved communities enrolled in Bangalore's Government Industrial Training Institute
- · Mapped scaling possibilities for computer science education, identifying partnerships for post-secondary mentoring program

Equity and Diversity Coach | Brooklyn Urban Garden Charter School (Brooklyn, NY/remote)

Sept. 2016 - May 2017

- Analyzed impact of existing disciplinary policies on racial equity, collaborating with administrators and support staff
- · Supported qualitative/quantitative data collection, surveying parents, teachers, students, administrators on school culture
- Communicated year-long equity diagnosis and action plan to improve racial integration and include teacher voice

EDUCATION

HARVARD UNIVERSITY, Graduate School of Education Master of Arts in Technology, Innovation, and Education 2016 - 2017

LAWRENCE UNIVERSITY

2009 - 2013

Bachelor of Arts in English and Music, cum laude

SKILLS

Technology/Tools: Google Suite, GIS (introductory), Slack, Notion, FigJam, Asana, Adobe Creative Suite, JIRA, Notion, Miro, Slack